

**THANKS TO YOU,
WE ARE BETTER TOGETHER.**

10 YEARS OF GOOD GOVERNANCE



Western Cape
Government

BETTER TOGETHER.

MAKING OUR PROVINCE BETTER, TOGETHER.



Since 2009, the Western Cape Government has, in partnership with residents, made progress towards our long-term vision of a “highly skilled, innovation driven, resource efficient, connected, high opportunity society for all”.

For any government to create conditions for sustained progress towards prosperity for all, requires three pre-conditions: The Rule of Law; a culture of accountability, (in which all members of society take their responsibilities seriously), and a capable state that undertakes its duties efficiently, honestly, and cost-effectively.

Over two terms we have made significant progress, worked hard to keep our promises, and made sure that every rand goes towards quality service delivery, especially for those in most need.

We have raised the quality of basic education and laid the foundation for the digital future of our children.

We have created jobs and opportunities for more citizens, and made it easier to invest and do business.

We have supported land reform like no other region, made more South Africans home owners through title deeds, and refined a game changing model for welllocated housing opportunities.

As a caring government we have expanded social services to the disabled, our youth, the elderly, and all those in need of protection, substance abuse treatment, and counselling.

We continue to build the partnerships necessary to bring about safer communities within our limited oversight mandate, and to hold SAPS and the national government accountable for their policing mandate.

The progress we are making is cause for optimism for both our committed civil servants and residents alike. A whole-of-society approach remains fundamental to our success. We have all made our province better, together.

What follows is a summary of our progress to date.

TOP SIX SUCCESS STORIES

Employment in the Western Cape grew by 24.8%

between 2009 and 2018, ahead of Gauteng (18.6%) and KwaZulu-Natal (8.8%) (Q3 2009 - Q4 2018).



212 967

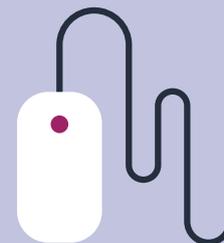
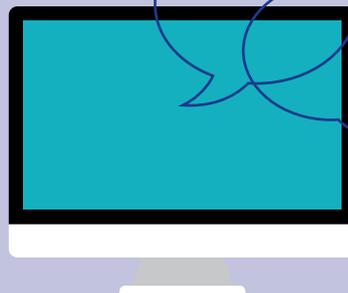
AFFORDABLE & SUBSIDISED HOUSING

Together we succeeded in delivering homes to millions. Since 2009, we have completed 212 967 housing opportunities and 105 500 housing units are due for completion in the Western Cape by 2022 through a series of catalytic opportunities.

82%

BUDGET ON THE POOR

Together, we have ensured that service delivery means delivering for all. That's why 82% of the WCG 2018 Budget is spent on the delivery of services to lower income communities.



91.5%

LIVE WITHIN 30 MINUTES OF HEALTHCARE

Together, we have made healthcare accessible to millions, and today 91.5% of Western Cape households live within 30 minutes of a healthcare facility. This is a key reason why we have the highest life expectancy in South Africa.

83%

CLEAN AUDITS

Together we entrenched a culture of good governance and accountability. We received the highest number of clean audits 83% in South Africa in 2018/19 across all entities and departments.

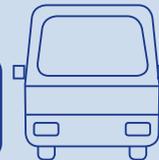
Over
80%
of schools have
access to
FREE INTERNET

GOOD GOVERNANCE

At **83%**, the Western Cape had the highest number of clean audits in South Africa in 2018/19 across all entities and departments. This is well ahead of the next province, Gauteng, which had 52% clean audits. A total of 11 out of 13 Western Cape provincial departments received clean audits. This is compared to zero clean audits when we took office in 2009.



The Western Cape has consistently come out as the **SA's top province for Good Governance** according to the Presidency's Performance Management Assessment Tool (MPAT) for the last six years.



PRO-POOR BUDGET

We spent **82%** of the 2018 Budget on **delivery of services to indigent communities.**

- Examples of services include:
- Community Safety
 - Education
 - Health
 - Social Development
 - Human Settlements
 - Community based programmes
 - Rural development and farmer support and development
 - Cultural Affairs and Sport

MUNICIPAL AUDIT OUTCOMES

In the 2009/10 financial year, not a single Western Cape municipality – other than the **Cape Town metro** – received a **clean audit** from the Auditor General.



To give some context: in the 2016/17 financial year, only 33 out of the 257 municipalities in the whole of South Africa received a **clean audit**. We are proud to report that

21
of those 33 municipalities were in the Western Cape.



Western Cape ■
South Africa ■



JOBS AND EMPLOYMENT

Employment in the Western Cape grew by **24.8%**

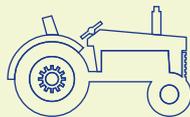
between 2009 and 2018, ahead of Gauteng (18.6%) and KwaZulu-Natal (8.8%) (Q3 2009 - Q4 2018).



The Western Cape has South Africa's lowest unemployment rate at

14%

Percentage points lower than the national average (expanded definition). This was made possible by our focussed economic strategy - Project Khulisa. (Q3 2009 - Q4 2018).



EASE OF DOING BUSINESS

R1 billion

in economic savings have been generated through our **Red Tape reduction, and Ease of Doing Business strategies.**

(Based on 27 red tape reduction interventions)

Our rural unemployment rate is the

lowest in SA at

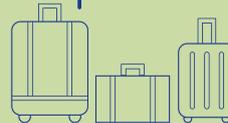
15.7%

(Q4 2018)

A total of

508 000
jobs were created in the

Western Cape since we took office (Q3 2009 - Q4 2018)



KEY ECONOMIC MILESTONES

Meetings Capital of Africa -

Cape Town hosts the largest number of international association meetings on the continent, with nearly

160 000

people attending conferences here in the last 5 years (according to ICCA 2017).

Africa's Tech Hub -

The Cape Town-Stellenbosch tech ecosystem is the most productive in Africa, employing over

40 000

people - more than Lagos and Nairobi combined (according to Endeavour Insights Report 2018).

Green Economy -

70%

of SA's renewable energy manufacturing takes place in the Western Cape, with our country being the fastest growing green economy in the world according to Moody's.

Finance Hub of sub-Saharan Africa -

Cape Town was named the top financial centre in sub-Saharan Africa, overtaking Johannesburg in the 2018 Global Financial Centres Index last year.



Most and Best-Paying Jobs - Cape Town is the city with the most job opportunities in South Africa, with

14 023

jobs advertised online in January 2019 "Based on an analysis of over 140 000 by jobs search engine Adzuna."

ATTRACTING INVESTMENT

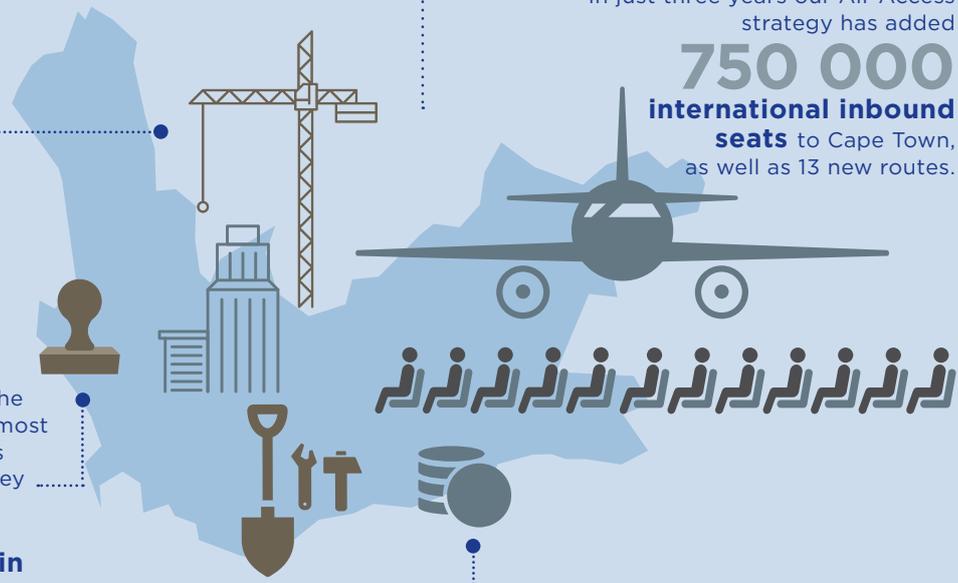
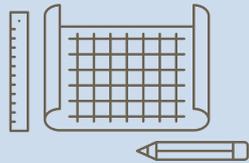
We have created an enabling environment for investment to drive economic growth, with **R100 billion in Foreign Direct Investment** deals secured, creating an est.

19 000 jobs.

Through our Investment agency, Wesgro, we have secured **299 direct investments** since 2009.

Development is happening faster in the Western Cape. In 2018 we were SA's most successful province for building plans approved by square meter. This is a key indicator of economic growth, with

R130 billion in new developments approved in our region since 2009.



AIR ACCESS

In just three years our Air Access strategy has added

750 000 international inbound seats to Cape Town, as well as 13 new routes.



The result?
More jobs, tourism and investment, bringing an estimated

R6.1 billion in tourist spending into our local economy.



EVENTS

Cape Town was named **Top Events and Festival Destination in the World** at the 2018 World Travel awards.

Top meetings, events and conferencing destination in Africa for the tenth consecutive year (International Congress and Convention Association 2018).

The Western Cape Government has supported **163 major events worth over R21 million**

since 2011, including the Cape Town Cycle Tour (world's largest cycle race), the Cape Town Carnival and the Klein Karoo Nasionale Kunstefees.

The CTICC completed its expansion in 2018, and has secured the **biggest conference to ever be hosted** in the city- the World Ophthalmology Congress, which will attract 15 000 delegates in 2020.

The CTICC contributed **R3.1 billion** to the provincial economy in 2018, and created **8553 direct and indirect jobs**.



INFRASTRUCTURE-LED GROWTH

The Western Cape Government has spent

R42 billion on infrastructure

since 2009, including R22 billion on roads, R9 billion on schools, R5.6 billion on Health facilities, and R1.5 billion on Libraries.

Saldanha Bay Industrial Development Zone (IDZ):

We've unlocked R1.8 billion in provincial and private sector funding

since 2014/15, helping to drive development, jobs and growth in this region.



Municipalities have also been assisted by our Local Government Department to create **15-year infrastructure investment plans**, which indicate where infrastructure is needed or must be upgraded.

GREEN PUBLIC BUILDINGS

Since 2015 we have reduced **electricity consumption** in metered buildings by

24%

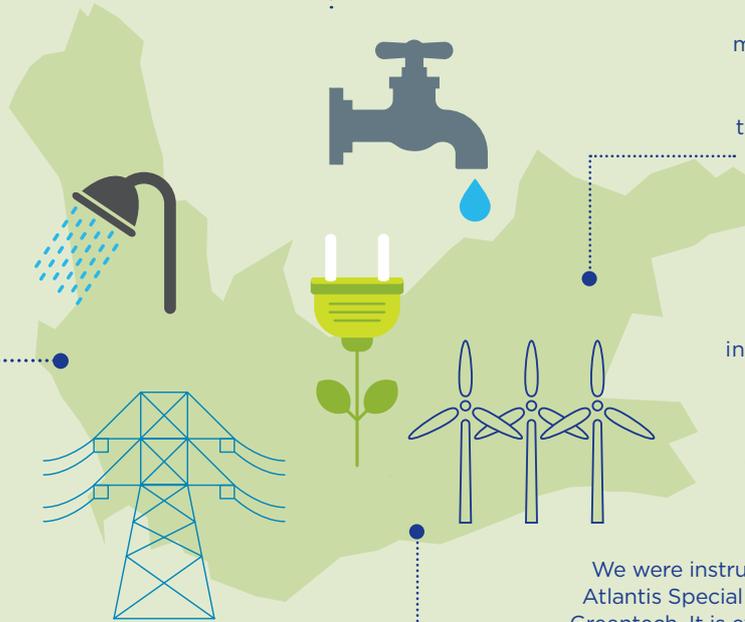
(almost half the monthly usage of the private sector), while **water consumption is down**

20%

over the same period.



Our Karl Bremer building received a 5-Star Green Building certification - the first of its kind.



ENERGY SECURITY

It is now legal in 22 municipalities to produce your own Solar PV energy, and in 18 of these municipalities **you can feed this back into the grid for compensation.**

We are a more energy secure province, with 110MW of Solar PV installed compared to just 18MW in 2015/16. This is the result of a focussed campaign to **diversify our power sources.**

We were instrumental in establishing the Atlantis Special Economic Zone (SEZ) for Greentech. It is expected that the zone will attract **R3.7 billion in investment and create nearly**

3000
direct jobs by 2030.

WATER AND RESILIENCE

Since 2009 we have diligently overseen municipal spending of over

R1.1 billion
in grant funding for bulk water supply projects.

The Department of Local Government spent **R78.2 million on drought related projects** in 2018/19.

61 critical healthcare, social development, and office facilities were secured by groundwater systems during the water crisis. This will eventually supply 5.8 Ml/day to boost our resilience.



More than **250 000** hectares of water-sapping alien vegetation has been cleared out of CapeNature reserves, **improving our water security.**

A successful collaboration with the private sector in 2017, saw water meters installed at 354 schools, saving over

346 million litres of water and over **R27 million in municipal bills** (November 2017 - January 2019).

During the worst of the drought, technical services and financial support was provided to municipalities. This included geohydrologists appointed to conduct geo-physical studies to identify possible drilling sites; supervision of drilling and testing of boreholes; professional assistance with water use license applications; and ground water management plans.

CLIMATE CHANGE INNOVATION AND DROUGHT RELIEF IN AGRICULTURE

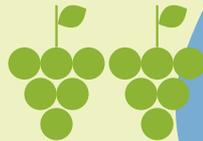
The Western Cape is the leading province for climate change innovation in agriculture.

Our online platform, **Fruitlook**, uses **satellites** to tell farmers exactly how much water their crops need.



To date we have mapped 5.7 million hectares of farmland, including the entire fruit producing area of 220 000 ha.

By using Fruitlook Farmers have reported **water savings of up to 30%.**



We also introduced “Conservation Agriculture” for wheat farmers, with a **98% take-up** in this sector.

Conservation Farming has delivered an economic benefit of R341 million,

helped 94% of wheat farmers to increase their income, and reduced input costs by up to 50%.

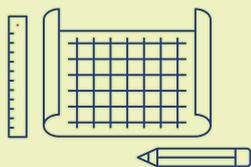
Wheat production is higher across the board despite the drought.



CLIMATE CHANGE INNOVATION AND DROUGHT RELIEF IN AGRICULTURE (CONTINUED)

Since 2009 we have rehabilitated more than 106 000 hectares of farmland, generating

250 000
person days of employment.



More than **2500** environmental plans for veld utilisation, protection and drainage have been developed, enabling farmers to use their resources more sustainably.



In total we have spent over **R200 million** on direct drought relief for farmers since 2017, through a combination of provincial and national funding.

LAND REFORM SUPPORT

Since 2014 we have supported

357
Land Reform Projects
with over R500 million in support funding.



Every year, the Western Cape Government leverages over

R80 million
in private sector backing
for farmers operating on land reform farms.



The Western Cape has a
72%
success rate on agricultural land reform projects. This is compared to an estimated 10% success rate nationally.

AGRICULTURE JOBS

A total of
35 000
jobs were added
in the agriculture and agri-processing sectors between the 3rd and 4th Quarter 2018. This shows that the sector is starting to recover from the drought.



Despite the drought, our agricultural and agri-processing sectors have still managed to create **10 000** jobs since 2015, with more expected due to the enabling environment we have created.



DISASTER MANAGEMENT

Our expanded Disaster Management resources have led to

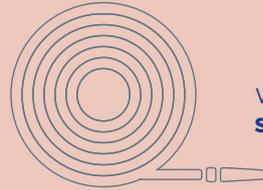
95%
of all wildfires being brought under control within the first hour of being reported.

We have invested in **cutting-edge technology** in our central Joint Operating Command centre.



Since 2012 we've grown from having only eight **firefighting aircraft** to

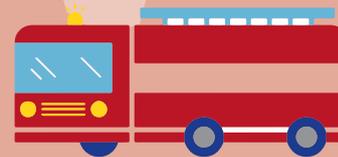
26,
operating from 36 runways. We have also added
10
purpose-built firefighting vehicles,
which have been deployed to rural municipalities across the province.



We have also launched an **innovative smoke alarm pilot project, with**

2 000

units issued in Wallacedene, as a means of preventing loss of life in urban fires.



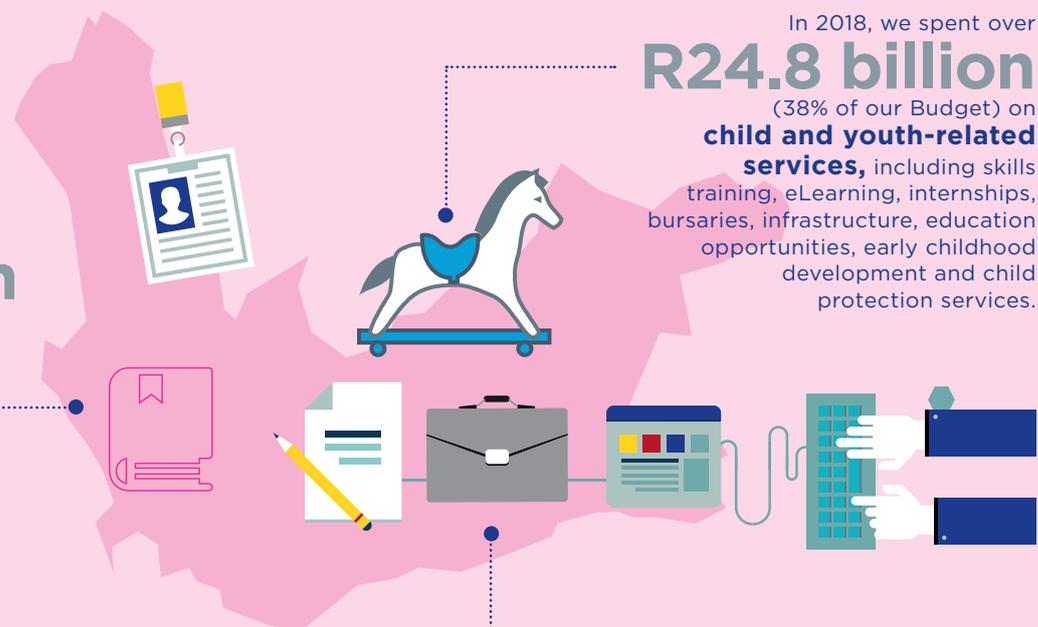
Our resources enabled us to **take on SA's largest firefighting effort** during the Knysna fires in 2017. We successfully coordinated the **evacuation of 10000 people from Knysna during a raging wildfire**

YOUTH OPPORTUNITY



We've spent
R171 billion
over 10 years to create
education, skills
and social opportunities
for our youth.

In 2018, we spent over
R24.8 billion
(38% of our Budget) on
child and youth-related services, including skills training, eLearning, internships, bursaries, infrastructure, education opportunities, early childhood development and child protection services.



We are busy promoting a skills pathway for **11 000** learners to enter training opportunities, and for 13 000 qualified apprentices to enter the labour market in our key sectors by 2019.



PREMIER'S ADVANCEMENT OF YOUTH (PAY) INTERNSHIPS

We've spent

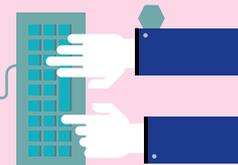
R53.7 million

over 5 years on youth opportunity initiatives for the agriculture sector.

Over 990 young people have benefitted from bursaries, internships, exchange programmes and post-graduate studies. At our own Elsenburg Agricultural Training Institute, 915 youth completed various qualifications.



Other major youth opportunity initiatives include the Masakh'isizwe Bursary scheme - **776 bursaries at R86 million** - and the National Youth Service learnership/skills programme - **2959 beneficiaries at R65.8 million**. Stats are over two terms.



4300

internship opportunities have been created

since PAY's inception in 2012. This includes 700 opportunities in 2018, which the province is funding to the value of R31 million.

Since 2014 we've provided

6575

Health bursaries to medical students across various disciplines at a cost of **R246.7 million**. Disciplines include nursing, pharmacy, physio, nuclear medicine, radiography, dentistry, and medicine.

PERFORMANCE IN INTERNATIONAL TESTS

We were the only province to achieve more than

600

points for both reading (627.6) and mathematics (654.5), according to the wide-ranging SACMEQ 4 report.



Our **reading and math scores were higher than the national averages** of all African states included in the study.

The results indicate that the Western Cape achieved

72.7%

in advanced reading, compared to 36.1% nationally. This is well ahead of the 2nd ranked province (Gauteng) at 54%.

IMPROVING SCHOOL ACCOUNTABILITY AND THE SCHOOL EVALUATION AUTHORITY (SEA)

We have established a **Schools Evaluation Authority (SEA)** to entrench accountability in public education.

In time, the SEA will **independently evaluate every school** in the province, with a focus on teaching and learning in the classroom. The reports will be published online for parents to see how a school is performing.



Through the **Transforming School Accountability programme**, we've also been using data to create useful management tools for WCED staff.

MATRIC RESULTS



Since 2009 the **matric pass rate** has increased from 75.7% to

81.5%

in 2018.

The **Maths pass rate** has increased from 64.9% in 2009, to

76%

in 2018



and the **Science pass rate** increased from 52.9% in 2009, to

79.5%

in 2018.

Our Retention Rate from Grades 10 - 12 is the **highest in the country, at around 63%** for the 2018 matric results. No other province managed to achieve over a 50% retention rate

PRO-POOR EDUCATION PRIORITIES

40%

of all Western Cape schools are “no-fee schools”,

with the WCED assisting a further 218 Quintile 4 schools to become no fee.

The WCED budgeted R53 million in 2018/19

for fee exemption to help learners from disadvantaged communities

attend fee-paying schools, far exceeding any other province in this pro-poor policy.



Matric pass rates have improved dramatically in the poorest schools.

In 2009, the pass rate in Quintile 1 (the poorest schools) was 57.5%. In 2018 it is 70.5%. There have also been pass rate increases of 10.6% percentage points in Quintile 2 and 15.6% percentage points in Quintile 3 schools during the same period.

COLLABORATION SCHOOLS

We have attracted

R150 million

in private funding for schools in disadvantaged communities by establishing 10 Collaboration Schools in the Western Cape.



This involves a **genuine partnership with the private sector**, where private operating partners enter into contracts with the WCED and funders, to achieve certain education outcomes in a particular school.

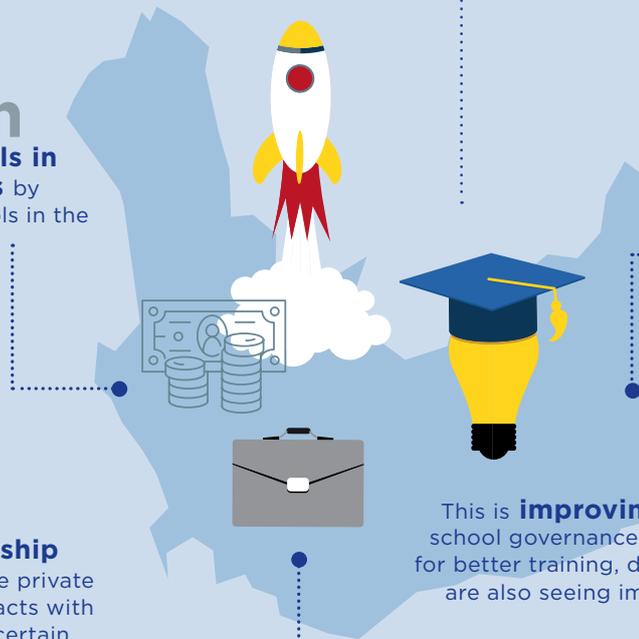


SCHOOL INFRASTRUCTURE

We have built, on average, 13 schools and 206 new classrooms for every year we've been in office since 2009. This amounts to

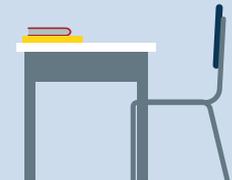
132

new schools and close to 2 057 new classrooms.



This is **improving education outcomes**, school governance and management, and allows for better training, development, and support. We are also seeing improved parental involvement.

This is compared to just 42 schools built between 2004 - 2009



BROADBAND CONNECTIVITY

We have reached our target of **full broadband coverage, with a total of**

1 875 sites.



This includes over

1 200 schools, over 200

libraries and approximately

400

other public facilities.



We are now converting 1 600 of the province's broadband points into

free WiFi

sites, with 3GB free data to the public each month, and SA's cheapest top-up rate of R15 for 2GBs. This is

40% lower than the nearest mobile competitor.

The public can also access **free internet in**

70

Cape Access Centres, the majority of which have been built in some of the province's most rural towns and villages.

eLEARNING



During this term of office, we have delivered:

1160 refreshed computer labs,

28 870 devices for learners,

11 000 resources on our online portal

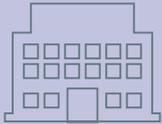
70% of all teachers trained in eTeaching

and over **80%** of schools connected to free internet



We have invested over
R1.4 billion
in eLearning over the past 5 years

LIBRARIES



We have built

53
new libraries and
upgraded a further

18 since 2009, with a total
investment of R1.5 billion.

This has **empowered**

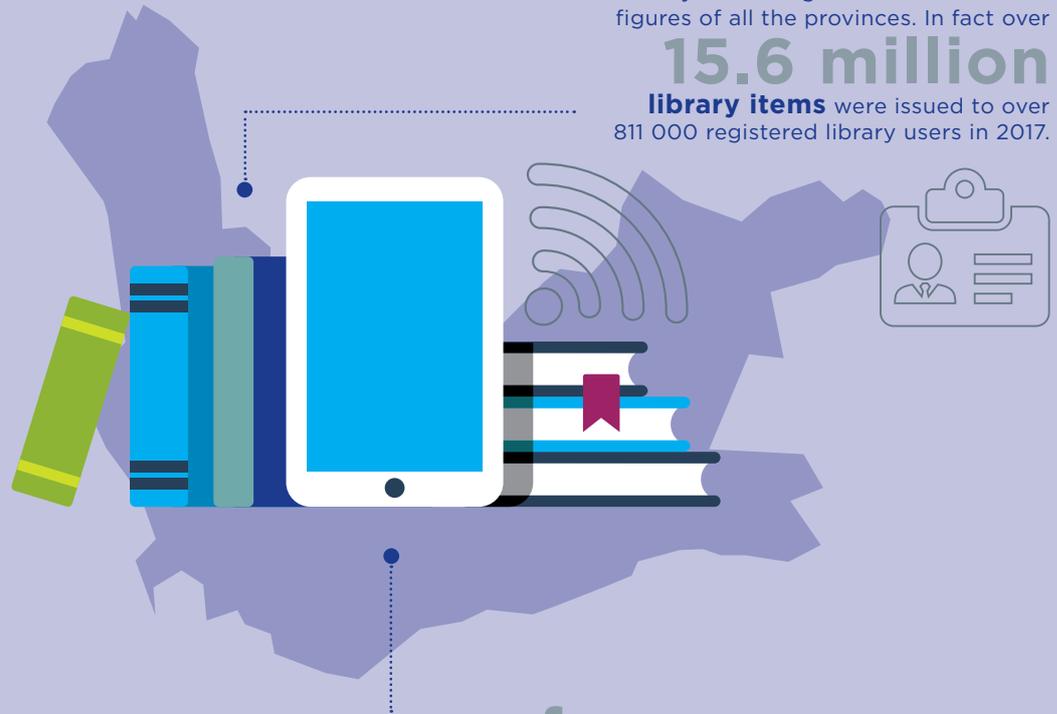
42
more communities

in 22 municipalities since we
came into office.

We are proud to report that the
**Western Cape holds the highest
library membership in SA,**
and by far the highest book circulation
figures of all the provinces. In fact over

15.6 million

library items were issued to over
811 000 registered library users in 2017.



Rural libraries have also been connected to
high-speed internet in 22 municipalities.

free,

MAJOR SPORTING EVENTS

Since 2009, the number of major **sporting events we support** has increased by

248%,

from just 25 events when we took office in 2009, to 92 events in 2018/19.



Funding for local sports organisations has increased by

124%

since 2009, with an average of

120 organisations supported at grassroots level each year.



AFTER SCHOOLS GAME CHANGER

Since 2014 we have achieved more than a **Four-Fold Increase** in learners regularly attending quality after school programmes.

We've gone from 14 900 learners benefitting in 2014 to

81 100

learners participating regularly in 2018/2019

We are professionalising the sector, with almost **500 coaches trained to date** (we have introduced a Practitioner's Code of Conduct, training programme, and a post-graduate qualification in partnership with universities).

Importantly, there has been a **187% increase in schools registered with After School Programmes** (118 in 2014 to 571 in 2018).

YOUTH & EARLY CHILDHOOD DEVELOPMENT

Since 2013 we've established **9 youth cafés.**
These facilities receive

10 000

visits every month.

Four more cafés will be opening soon.

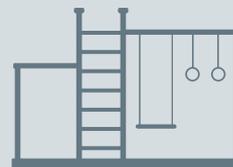


These facilities offer **high-speed internet and computer access** for budding entrepreneurs and aspirant job-seekers.



Through our Social Development Department we have **quadrupled the number of youths** benefiting from Youth Development Services, from 5 600 in 2009, to

19 400 in 2018.



Early Childhood Development Centres help children interact better with other children and adults, teaching vital skills needed for the school years ahead.

In 2018, the number of children in our funded ECDs increased to nearly

76 000,
compared to 50 000 in 2009.

WALKING BUS & SCHOOL HOLIDAY PROGRAMMES

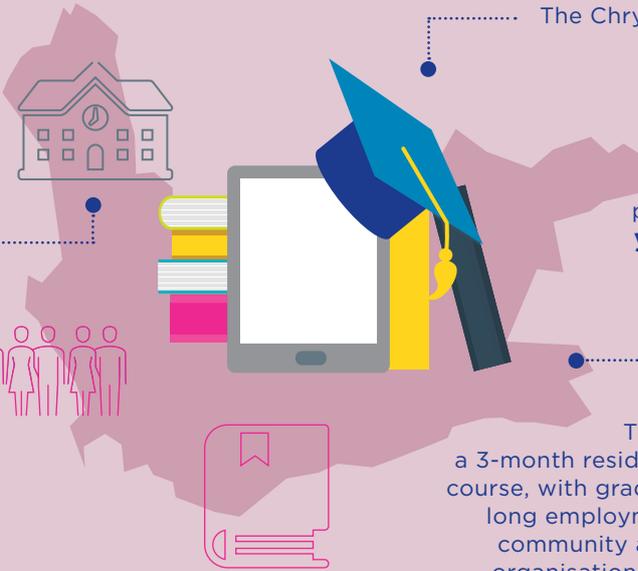
We launched the “Walking Buses” programme in more than 75 areas, where we encouraged over 2000 parents and volunteers to get involved with the safety of school children by accompanying them to school. More than

222 schools benefit from this initiative.



Additionally, during school holidays, our Youth Safety Religious Partnership (YSRP) has reached more than

108 000 youths since inception in 2012. The total value of the partnership to date is R29 million.



CHRYSALIS ACADEMY

The Chrysalis Academy trains

600 youths annually.

Our FET College partnership has given **young people the opportunity of furthering their education.**

The programme offers a 3-month residential developmental course, with graduates entering year-long employment opportunities in community and crime prevention organisations funded through the EPWP programme.

In 2018, the Academy **received full accreditation** from the Education, Training and Development Practice Sector Education and training Authority (ETDP SETA)

SCHOOL SAFETY

The Western Cape has a dedicated Safe Schools call centre.

109
School Resource Officers have also been deployed to 53 schools in high crime areas.

These officers play a crucial role in enhancing learner safety.

We are improving coordination of law enforcement authorities by chairing a provincial **School Safety Priority Committee**. We stay in the loop with our Safe Schools Helpdesk person permanently at the City of Cape Town's Traffic Management Centre.



RAIL SAFETY

A new Rail Enforcement Unit (REU) is in operation thanks to the Province's Transport and Public Works Department and City of Cape Town's new Memorandum of Agreement with PRASA, which operates the train service under national government.

We've invested
R16 million
towards **100 additional**
security officials on
trains.

In just over 3 months of operation, the REU has conducted over

11 800
searches; made over **430**
confiscations; and arrested **52**
individuals across **75** operations

PUSHING OVERSIGHT POWERS FURTHER THAN ANY PROVINCE

More than any other province, the Western Cape has pushed the boundaries of its oversight powers over policing. This means, in total,

150 police stations are inspected or observed on an annual basis.

We are the only provincial government to have established a **Commission of Inquiry into policing** (the O'Regan/Pikoli Commission in Khayelitsha, for which we got a unanimous Concourt ruling to implement). This has improved SAPS/community relations and led to a steady reduction in vigilante murders.

We have also promulgated the Community Safety Act to create a **Police Ombudsman office to investigate policing inefficiency** and breakdowns in the relationship between communities and the SAPS.

NEIGHBOURHOOD WATCH ACCREDITATION



A first for South Africa - we have **accredited a total of**

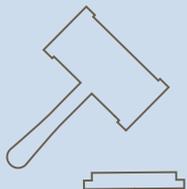
291

Neighbourhood Watch structures, with resource support and a vetted membership of

14 000 members.

We supported these structures to the value of R1.1 million in 2018.

COURT WATCHING BRIEFS



Our unique **Court Watching Briefs Unit** monitors the courts for policing inefficiency and breakdowns in the criminal justice pipeline. This has resulted in more cases being kept on the roll due to these efforts.



In 2017/18 we monitored
3 269
cases in 40 courts
across the province,
this is a
100%
expansion
in reach since 2014.



HOUSING DELIVERY AND TARGETS

Since 2009, we have delivered

212 967
housing opportunities
across the Western
Cape.

We have exceeded our combined target for housing and serviced sites in every financial year since 2014/15, and we are on track to meet

100%
of our targets by the
end of the current
term.



During our term we injected
R19.3 billion
into the construction and real
estate sector, and consistently
ensured that no less than 50% of that
budget benefits SMMEs.

This has created **11 500** job opportunities in
the construction industry, and resulted in 342 young
people completing our capacity building programme.



TITLE DEEDS

Since 2009,

103 000

people have received title deeds across the Western Cape and can proudly call themselves homeowners. In fact, in every financial year of the current term, the Western Cape has exceeded its title delivery targets by at least

2 000.

This has reduced asset poverty as beneficiaries are now property owners.



This has been made possible by a dedicated team tasked to **expedite the transfer of title deeds** in our province.

CATALYTIC HOUSING PROJECTS

A total of

105 500

housing opportunities are due for completion by 2022,

thanks to the planning done during this term of office.



These opportunities are aimed at the poorest residents, and will benefit, amongst others, informal settlement dwellers along the N2 in Cape Town, farm workers in Transhex (Breede Valley) and Vlakkeland (Paarl), and residents in the Southern Cape areas of Thembaletu / Wilderness Heights / Syferfontein (George).

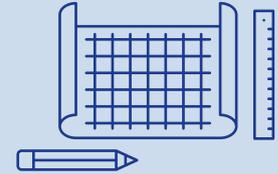
AFFORDABLE HOUSING

Several Game-Changing affordable housing projects have reached execution stage during this term. These include

3 600
at the **Conradie**
development site in
Pinelands, of which half
are grant funded.

4 188
units in **Belhar**, and over
300
units in the **Somerset**
Precinct at the **V&A**
Waterfront.

We have also gained approval for **“Restructuring Zone”** status in 11 towns around the province, which enables grant-funding for affordable housing to be used in these areas.



ACCESS TO BASIC SERVICES & MUNICIPAL DELIVERY RATINGS

Access to piped water stands at

99%

overall in the province (StatsSA's June 2018 Non-Financial Census for Municipalities).

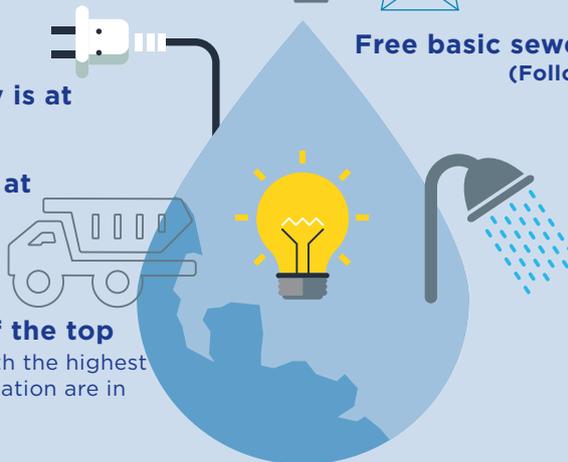
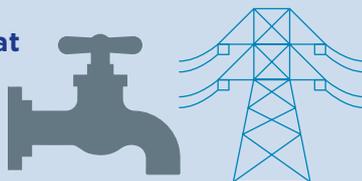
Access to electricity is at

97%

and Waste Removal at

98%.

On sanitation, **14 out of the top 20 municipalities** with the highest household access to sanitation are in the Western Cape.



Free basic sewerage and sanitation - **67.9%**
(Followed by Eastern Cape 39,2%) (StatsSA 2017).

Poorer households benefit the most from free basic services policies.

The Western Cape showed the highest proportion of consumer units for:

Free basic water - **76.4%**
(Followed by Eastern Cape 41,8%)

Free basic electricity policy - **32%**
(Followed by Eastern Cape 27,8%)

In 2018, Western Cape municipalities were adjudged to be the **best in the country,**

with a combined rating of **62%,**
compared to the national average of 41%
(Ratings Afrika).

Municipal IQ also found that a total of **eight out of the top 10 municipalities,** in the national Municipal Productivity Index, are in the Western Cape.

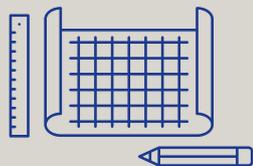
Since 2009 we have added **nine new Thusong Service Centres** to the 28 across the province. **This benefits 1.3 million people,** who would otherwise battle to access a range of government services due to their remote rural locations.

REGIONAL SOCIO-ECONOMIC PROGRAMME

Since its inception in 2014, we have **expanded the RSEP programme to**

10

municipalities. The programme aims to redress the apartheid spatial planning legacy through integrated development in non-metro towns.



A total of **R310 million** has so far been injected into RSEP projects through a combination of funding mechanisms.



Projects include **safe walkways, trading hubs for local entrepreneurs, multi-purpose sports courts, and youth centres**

with free access to the internet in rural communities.

ROADS & TRAFFIC MANAGEMENT

Our infrastructure investment means that

95%

of all vehicle kilometers travelled in the Western Cape are on roads in fair to very good condition.



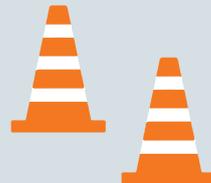
We've spent over

R22 billion

on road infrastructure

since 2009. Half on maintaining the good network we have, and half on construction.

We are ensuring our **communities stay connected and economically active** through this crucial work.



We've reduced road deaths by

30.1%

in the last ten years, and child road deaths by over 40%. This is at least 2587 lives saved, an estimated 50 700 injuries prevented, and a **saving to the economy of R18 billion** (in terms of income loss prevented).

We are leaders in traffic innovation.

Our firsts include mobile Evidentiary Breath Alcohol Testing (EBAT); Random Breathalyser Testing (RBT); award-winning communications campaigns; hand-held devices for traffic officials; and a forthcoming Transport Intelligence Hub for world-class coordination.

GO GEORGE

We have established South Africa's **first non-metro Integrated Public Transit Network (IPTN)** in George.



248

people are permanently employed by the vehicle operating company, of which 154 are drivers. All of these employees (except for two) were previously involved in the minibus and small bus industry in George.



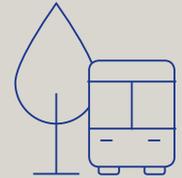
The service currently operates on 14 routes, and **conveys in excess of**

300 000

passengers per month

(approximately 3.6 million per annum).

This service was also the first to introduce branded Mini Buses into an IPTN, and has just rolled out an Automated Fare Collection system.



Go George is the country's only IPTN to be fully accessible for people with disabilities

EXPANDED SOCIAL SERVICES FOOTPRINT

The Social Development Department increased its provincial footprint by

176%

between 2009 and 2018.



This incredible growth is from just one head office (with 16 district offices) in 2009, to

45

live local offices and various service points or satellite offices in 2018.

There are now **1 510 social work professionals** across the province, compared to the 503 posts that were available in 2009.

SPECIALISED SERVICES FOR PEOPLE WITH DISABILITIES

In 2009 a mere 120 people with disabilities received specialised services from provincial government. **Fortunately, in 2018, this has dramatically increased to**

88 000.

Expanding Disability Services was made possible by a survey which helped find people in need of disability services, and the trebling of our **Disabilities budget** from R45 million in 2009, to over

R162 million

in 2018.

Our support services are a key reason why 64% of all special needs matriculants came from the Western Cape in 2018, despite being home to just 12% of SA's total population.

Today over **50** NGOs are now rendering specialised support services. We also developed a referral pathway between the Social Development, Health and Education departments.

We are the first province to produce a **Braille Ward Committee Handbook** to support disabled public representatives.

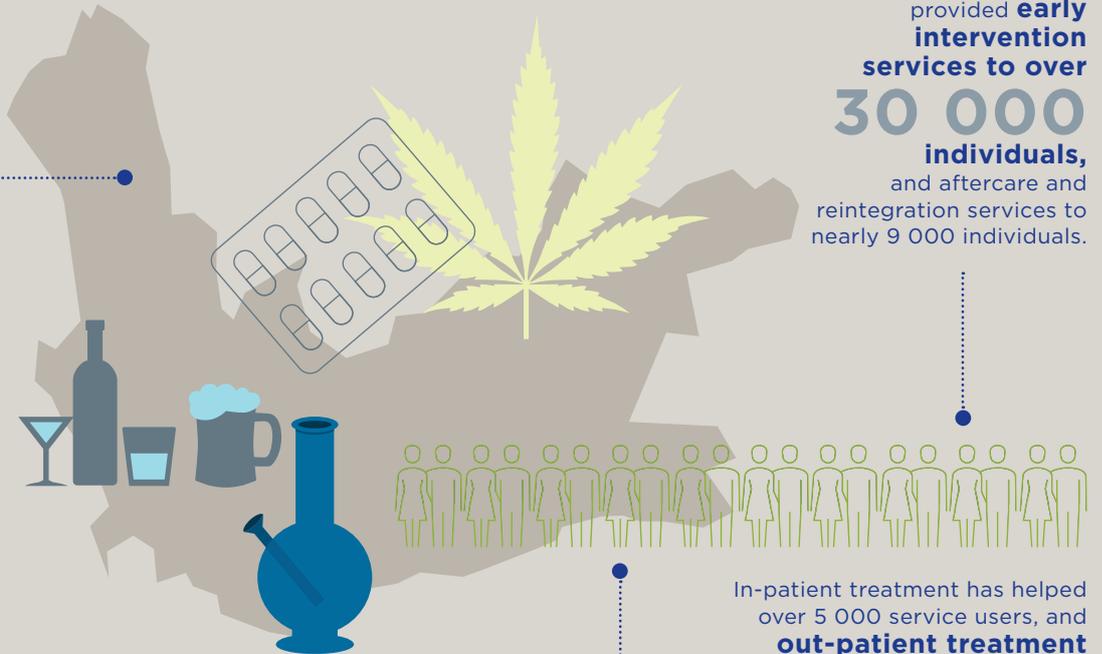


SUBSTANCE ABUSE TREATMENT

We have grown our network of **funded substance abuse treatment services** from a mere seven in 2009, to

51

at 76 sites across the province in 2017.



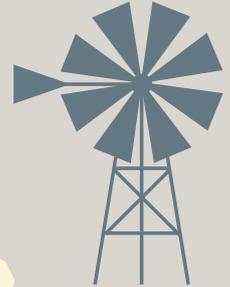
Since 2014, we have provided **early intervention services to over 30 000 individuals**, and aftercare and reintegration services to nearly 9 000 individuals.

In-patient treatment has helped over 5 000 service users, and **out-patient treatment has been given to nearly**

10 000

service users.

FARMWORKER SUPPORT



2009

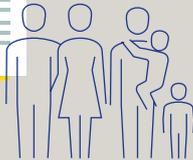


2018

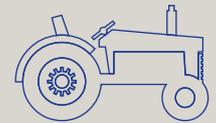


87 750
agricultural workers

176
development projects



**real needs of workers and their family members,
resulting in more responsive service delivery.**

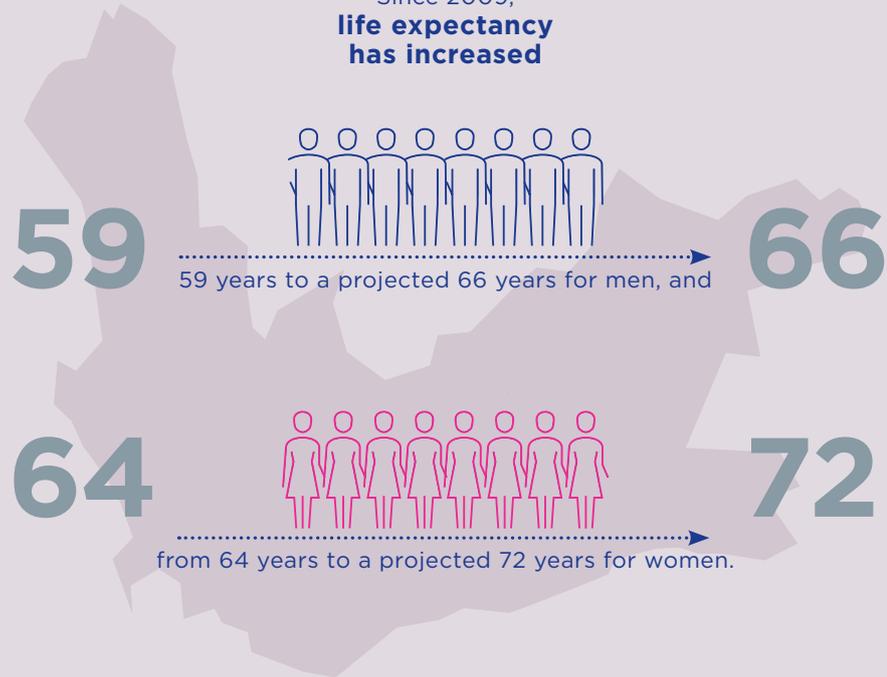


LIFE EXPECTANCY

Life expectancy in the Western Cape is the **highest in the country**, thanks to our functional public healthcare system.



Since 2009,
**life expectancy
has increased**



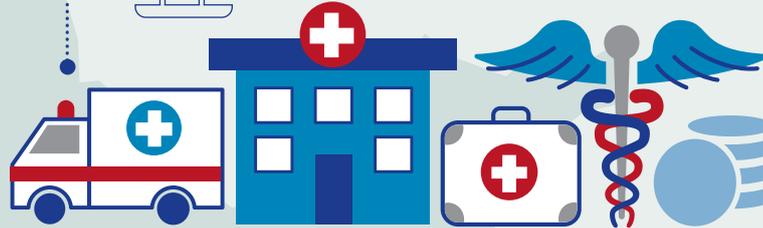
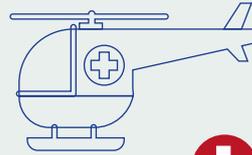
HEALTH INFRASTRUCTURE

We've spent

R4 billion on
capital infrastructure since
2009, and an additional
R2 billion
on **infrastructure**
maintenance.



This includes major **new District Hospitals** in Khayelitsha (330 beds) and Mitchells Plain (391), an Emergency Medical Services (EMS) data centre to the value of R250 million, **10** Emergency Centres replaced or upgraded, **14** new Primary Health Care facilities completed, and the building of **11** new ambulance stations.



CHRONIC DISPENSING UNIT



We launched the **Chronic
Dispensing Unit** along with

6 000

alternate sites (other than health facilities) where stable patients can collect medication sent by courier.

An average of

380 000

patients receive parcels
from the CDU per month and over
4,560,000 medicine parcels are
distributed per year.



ACCESS TO HEALTHCARE

The Western Cape has the highest percentage of households

91.5% living within 30 minutes of their nearest health facility

(Stats SA's General Household Survey 2016).

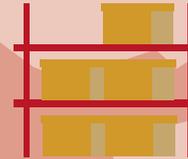
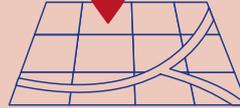
To ensure rural access to healthcare, our HealthNet patient transport system operates at

230 pick-up points across the province.

Every year over **150 000** patients are transported to healthcare facilities, through this R90 million service which is unique to the Western Cape.

Since the start of our School Wellness Mobile service in 2014, over

400 000 learners benefitting from treatment across 3000 school visits in the metro and rural districts.

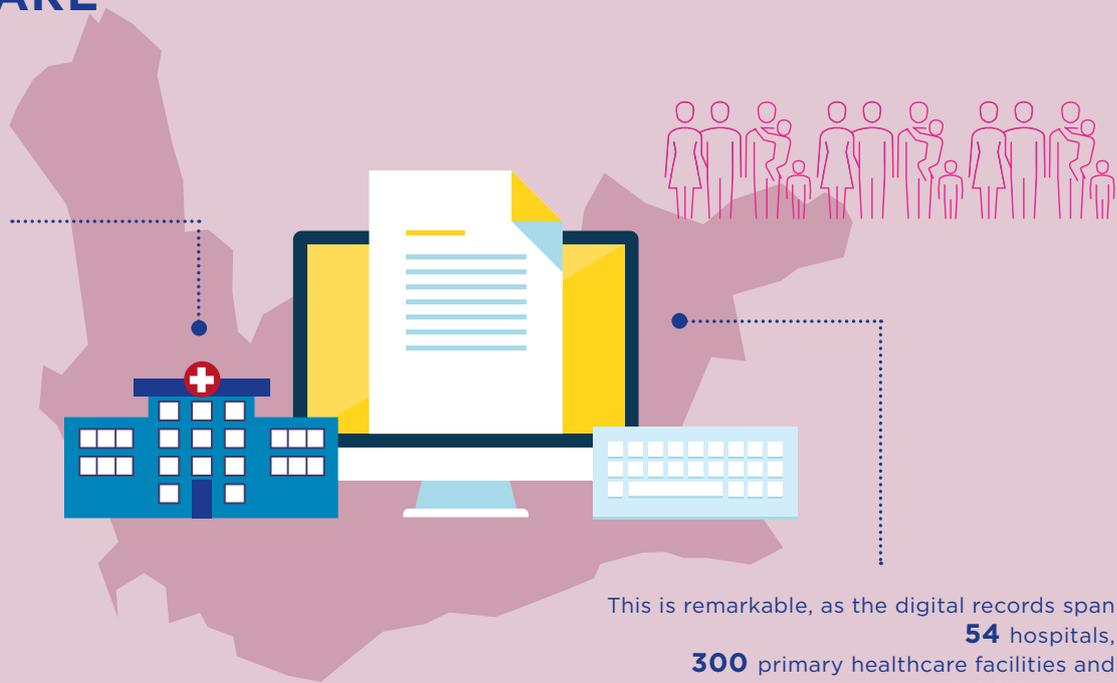


MEDICINE DISTRIBUTION

Western Cape Government Health has a system to prevent local stock-outs of medicines for which the Province is responsible for supplying. **Distribution is managed through our central depot** which delivers to healthcare facilities across the province.

eVISION FOR HEALTHCARE

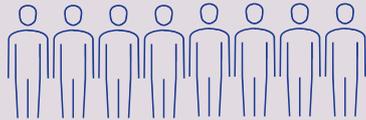
We are the only province to have digitised patient records in public healthcare.



This is remarkable, as the digital records span **54** hospitals, **300** primary healthcare facilities and **13 million** patient records, spanning more than 25 years.

INITIATION

Since 2014, **7 689 people** have been initiated in the Western Cape, with a **99.74%** safe passage rate.



This was made possible through our **Customary Male Initiation Programme**, which has facilitated collaboration with communities, practitioners, government departments and entities such as Cape Nature, municipalities and traditional surgeons and carers.



HERITAGE AND DIVERSITY

We have developed a **new Archaeology & Palaeontology Tourism route** to show the world that humanity did indeed begin in Africa

Our Oral History Initiative has so far **captured stories in**

23

communities across all six districts of the province.



We've promoted **isiXhosa through the world's first Chess and Cricket terminology books** published in this language.



THANKS TO YOU, WE ARE BETTER TOGETHER.

10 YEARS OF GOOD GOVERNANCE



Western Cape
Government

BETTER TOGETHER.